Beware if a tow truck just shows up at the scene of an accident. Consumers have a right to:

- Refuse a tow for any reason
- Choose who will tow your vehicle
- Decide where your vehicle will be towed
- Get an itemized statement of the charges
- Receive a copy of the towing authorization form
- Request to see a valid towing permit and identification

PCI’s Towing Checklist

Try to get to a safe place
If possible move the vehicle out of traffic and to a safe location

Have a plan for roadside assistance
Explore options in case your vehicle breaks down or needs a tow, keep the contact information for roadside assistance handy

Don’t make your vehicle a target for thieves
If you leave your vehicle, remove or hide personal belongings or items that would be a target for theft such as electronics, purses, or other valuables

Turn on the emergency flashers
If your vehicle breaks down, use your emergency flashers to signal that your vehicle is not moving

Determine the cost of the tow
Find out if the towing charge is a flat rate or by the mile and inquire about miscellaneous fees and charges

Exercise your rights and options
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